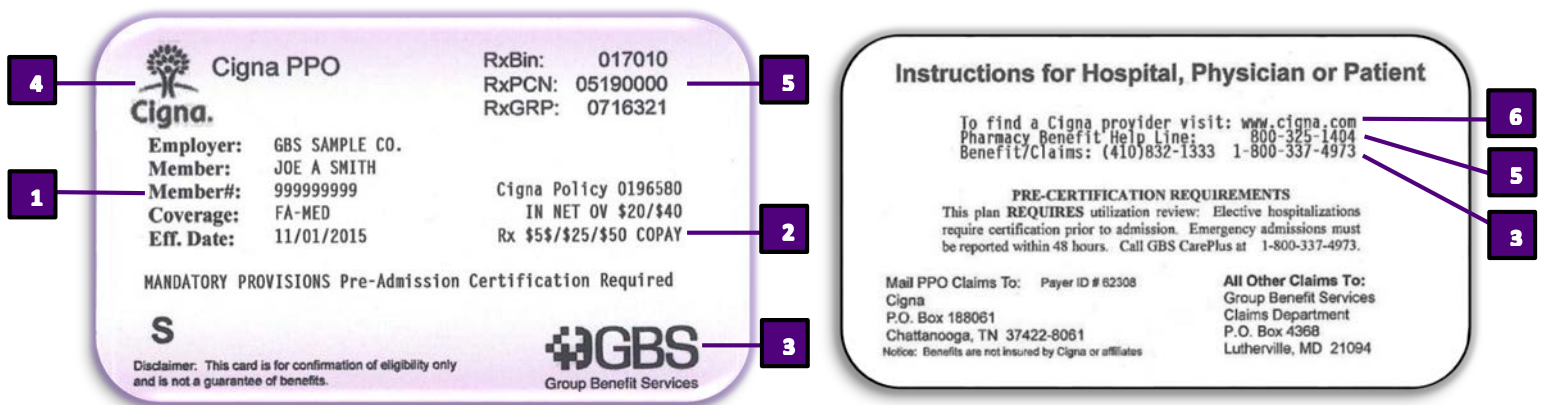


ATA GLANCE - MEMBER ID CARD GUIDE

This reference guide is to help our members know who to call with questions regarding their employee health plan. If you need to locate a Cigna PPO provider, fill a prescription or confirm your enrollment, benefits or inquire about a claim, please review the following important information!

Please carry your Member ID card with you at all times as medical providers and pharmacies will ask you for it to obtain important eligibility information!

Important Information regarding your Member ID Card:



- 1** Your unique Member # is required to identify you in the GBS enrollment/claim system as well as the Cigna Pharmacy system.
- 2** The copay amount or coinsurance percentage you will pay for your Cigna provider office visits and Rx drugs.
- 3** The GBS logo indicates your plan is administered by Group Benefit Services (GBS). We are responsible for all eligibility, claim and customer service inquiries. GBS' phone numbers are (410) 832-1333 or toll-free (800) 337-4973 which is located on the back of the ID card. Please **do not call** Cigna for these types of questions as they will not be able to respond to them.
- 4** The Cigna PPO logo indicates your plan contracts with Cigna to provide their national network of hospitals, physicians to provide quality and cost effective medical treatment. All medical providers (hospitals, physicians, outpatient centers) should call GBS to verify your enrollment and plan benefits or if a service requires pre-certification.
- 5** Occasionally, a Pharmacy may need to contact Cigna Pharmacy at (800) 325-1404 which is located on the back of your ID card. It is important that they refer to RxPCN: 05190000.
- 6** To search for a provider in the Cigna PPO network, click on www.cigna.com (as listed on the back of your ID card). Once on the website, select: PPO, Choice Fund PPO to begin your search.

IMPORTANT: Should your Medical Provider or Pharmacy indicate they are having difficulty confirming your eligibility, please make sure they are using the correct phone numbers and Member ID number as instructed above. If the Pharmacy calls Cigna and is told you are not in the Cigna Pharmacy system, chances are they are looking in the wrong Cigna system. Please ask them to refer to the Cigna RxPCN 05190000 system.

SUMMARY OF IMPORTANT CONTACT INFORMATION:

Group Benefit Services (GBS) Member Services: <ul style="list-style-type: none">* Eligibility/Enrollment Verification* Benefit/Claim Inquiries* Medical Services that require Pre-Certification	Phone: (410) 832-1333 or Phone: (800) 337-4973 Fax: (410) 321-8053
Cigna Pharmacy Helpline <ul style="list-style-type: none">* RxBin: 017010* RxPCN: 05190000* RxGRP: 0716321	Phone: (800) 325-1404
Cigna PPO Provider Directory <ul style="list-style-type: none">* Search for hospitals, physicians, labs* Select PPO, then select Choice Fund PPO	Website: www.cigna.com